

8:00

Registration and Refreshments**Welcome***Scott Midkiff***NI&S Updates***William Dougherty***Collaborative Computing Solutions Updates***Marc DeBonis***University Libraries' Repository Services***Julie Speer & Aaron Hunnewell***DevCom Update + a little Docker***Michael Irwin***Building our IT Service Management Strategy - ServiceNow & Service Catalog Development Updates***Kevin Davis & Anne Sheppard***Next Generation LMS***Ken McCrery & Danielle Thacker*

10:10 Break

VT Information Technology Project Management*Greg Kroll***Beam Me Up Scot(t)y, it's Time to Talk Enterprise Systems***Allen Campbell***Update on 2-Factor Authentication***Mary Dunker, Marc DeBonis, Randy Marchany, David Raymond***DNS-RPZ (a response to ransomware), Linux Server audit, Printer Security, and 20 Critical Controls Update***Randy Marchany***Wrap Up/Overflow Discussions***Scot Ransbottom*

12:00 Adjournment

8:00

Registration and Refreshments**Welcome***Scott Midkiff***NI&S Updates***William Dougherty***Collaborative Computing Solutions Updates***Marc DeBonis***University Libraries' Repository Services***Julie Speer & Aaron Hunnewell***DevCom Update + a little Docker***Michael Irwin***Building our IT Service Management Strategy - ServiceNow & Service Catalog Development Updates***Kevin Davis & Anne Sheppard***Next Generation LMS***Ken McCrery & Danielle Thacker*

10:10 Break

VT Information Technology Project Management*Greg Kroll***Beam Me Up Scot(t)y, it's Time to Talk Enterprise Systems***Allen Campbell***Update on 2-Factor Authentication***Mary Dunker, Marc DeBonis, Randy Marchany, David Raymond***DNS-RPZ (a response to ransomware), Linux Server audit, Printer Security, and 20 Critical Controls Update***Randy Marchany***Wrap Up/Overflow Discussions***Scot Ransbottom*

12:00 Adjournment