



# What's New with Zoom?

Dan Yaffe and Mark Nichols

March 2021

# Zoom Update

# Zoom Usage

Date	New Users	Meetings/ Webinars	Participants	Duration (Minutes)
January	<b>1,689</b>	<b>103,436</b>	<b>943,293</b>	<b>50,025,767</b>
February	<b>903</b>	<b>147,339</b>	<b>1,208,726</b>	<b>64,887,778</b>
March	<b>481</b>	<b>83,093</b>	<b>660,626</b>	<b>35,061,783</b>

\*January had a 6,000,000 minute day  
Total minutes equal 285 years

# Zoom Bombings / Security

We have had only 3 reported Zoom bombing incidents this semester.

This is due in large part to the turning on of required Zoom security settings by default on January 20th, 2021

Meeting

Recording

Telephone

Security

Schedule Meeting

In Meeting (Basic)

In Meeting (Advanced)

Email Notification

Security

## Require that all meetings are secured with one security option

Require that all meetings are secured with one of the following security options: a passcode, Waiting Room, or "Only authenticated users can join meetings". If no security option is enabled, Zoom will secure all meetings with Waiting Room.

[Learn more](#) ⓘ



# Security Settings

## Security

Passcode

Only users who have the invite link or passcode can join the meeting

Waiting Room

Only users admitted by the host can join the meeting

Require authentication to join

\*.vt.edu,\*.verbit.ai [Edit](#)



# Feature Updates

- Share a Video feature under Screen share and Advanced tab
- High Fidelity Stereo Sound
- Hosts and Co-Hosts can manage a breakout room
- Participants can select their own breakout room as well as jump between breakout rooms
- Views in Webinar have been updated
- Poll reports available during meeting
- Custom Gallery View drag and drop
- Blurred Backgrounds and New Filters (Filters and Virtual Backgrounds can be turned off at a user level)
- Updated Security button for Hosts and Co-Hosts
- Video Enhancements: Adjust for low light is fine-tunable
- Audio enhancements: Suppress background noise has more granular options as well as echo cancelation



The screenshot shows the Virginia Tech IT Service Catalog interface. At the top, there is a navigation bar with the Virginia Tech logo, '4 Help', and links for 'Service Catalog', 'Knowledge', 'Get Help', 'Requests 3', 'System Status 1', and a user profile for 'Daniel Yaffe'. Below this is a breadcrumb trail: 'Home > IT Service Catalog > Teaching & Learning Tools > Zoom - Webinar Feature Request'. A search bar is located on the right side of the header. The main content area is titled 'Zoom - Webinar Feature Request' with a star icon and a sub-header 'Request the Webinar feature be added to your Zoom account'. On the left, there is a 'Categories' sidebar with icons and counts for various IT services. The main content area features a video camera icon and text explaining that Zoom is Virginia Tech's videoconferencing tool and that webinar licenses are limited. Below this, there are tabs for 'Information' and 'FAQs and Documentation (2)'. The 'Information' tab is active, showing the heading 'What are the features or benefits?' and a list of features including recording, captioning, chat, and security. On the right side of the main content area, there is a 'I want to' section with a 'Request this service' button, and sections for 'Related Knowledge Articles' and 'Related Services'.

## Webinar Request

- TLOS manages 200 webinar licenses for all of VT
- We also have 5 Large 1000 person webinar licenses for larger events
- The cost for a large 1000 webinar is \$100 a day or \$3200 a year
- Please contact [yaffedi@vt.edu](mailto:yaffedi@vt.edu) for questions or a consultation for your event
- [Request a Webinar](#)



# Update Your Zoom Clients

**PLEASE DO NOT FORGET TO KEEP YOUR CLIENTS UP TO DATE**

- 150 Zoom Rooms on campus
- 40,736 licensed users

This is not only for security reasons, but so you can take advantage of all of the current feature updates.

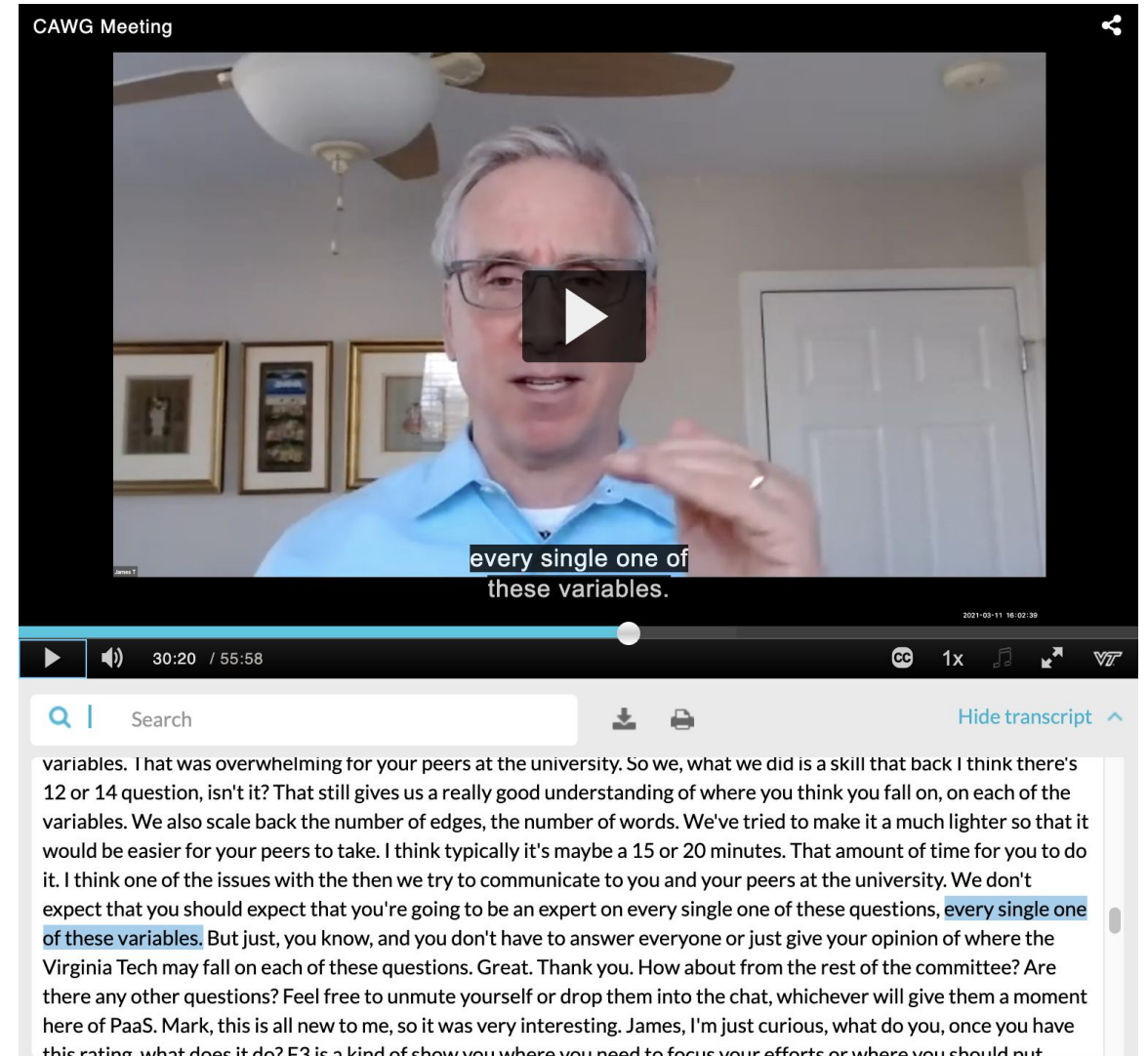
Please turn on the Live Transcription feature for your Zoom Rooms.



# Closed Captioning & Live Transcripts

# Auto-ASR

- University-wide: Dec 20, 2020
- Zoom recordings & manually imported videos
- Editable caption track
- Searchable Transcript



CAWG Meeting

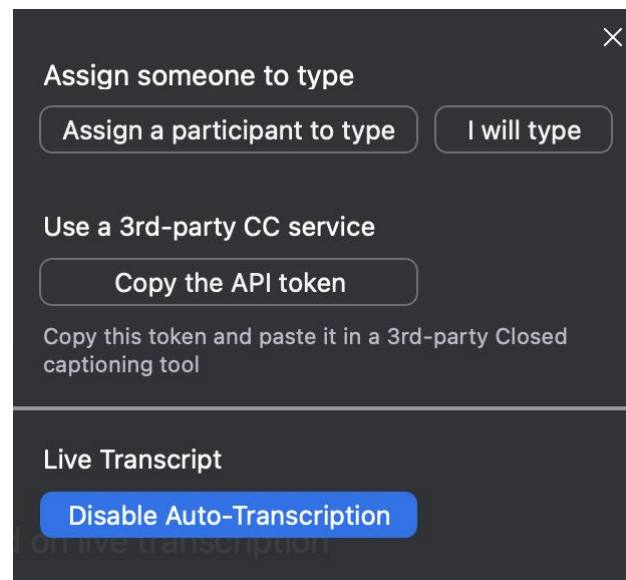
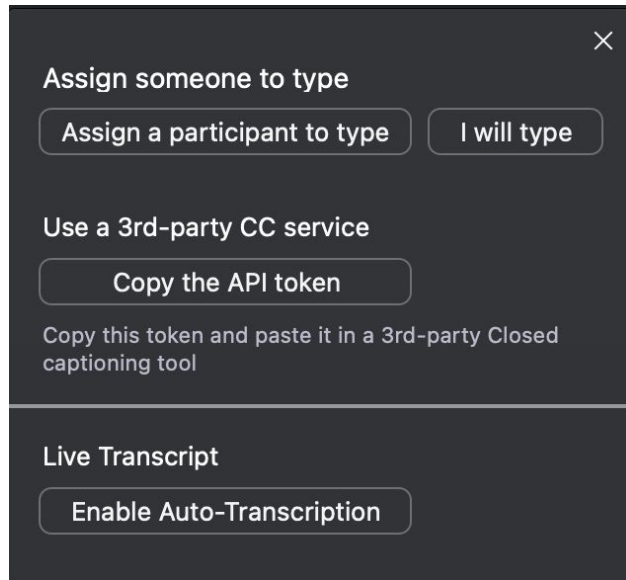
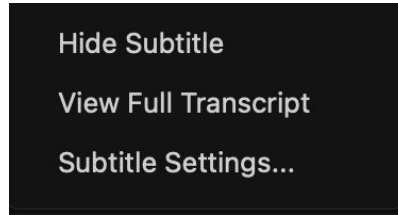
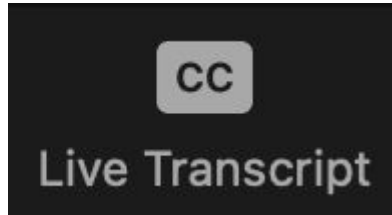
every single one of these variables.

30:20 / 55:58

Search

Hide transcript

variables. I hat was overwhelming for your peers at the university. So we, what we did is a skill that back I think there's 12 or 14 question, isn't it? That still gives us a really good understanding of where you think you fall on, on each of the variables. We also scale back the number of edges, the number of words. We've tried to make it a much lighter so that it would be easier for your peers to take. I think typically it's maybe a 15 or 20 minutes. That amount of time for you to do it. I think one of the issues with the then we try to communicate to you and your peers at the university. We don't expect that you should expect that you're going to be an expert on every single one of these questions, every single one of these variables. But just, you know, and you don't have to answer everyone or just give your opinion of where the Virginia Tech may fall on each of these questions. Great. Thank you. How about from the rest of the committee? Are there any other questions? Feel free to unmute yourself or drop them into the chat, whichever will give them a moment here of PaaS. Mark, this is all new to me, so it was very interesting. James, I'm just curious, what do you, once you have this rating, what does it do? F3 is a kind of show you where you need to focus your efforts or where you should put



## CC Integration within Zoom

- University wide: Feb 15, 2021
- Free ASR generated captions
- Enabled by meeting host
- Live transcript
- Participant management
- 3rd-party services
- <http://assist.vt.edu/captioning>