IT Symposium – January 10 & 11, 2023

Hosted by the Virginia Tech IT Council - <u>https://itcouncil.it.vt.edu/</u>

The mission of the Virginia Tech IT Council (ITC) is to: provide a forum for communication and collaboration among Virginia Tech's IT leadership across colleges, institutes, departments, and central technology units; develop and enhance technology utilization and infrastructure of Virginia Tech; serve as a sounding board and resource for large scale information technology projects and discussions.

Membership includes representation from the following areas:

College of Agriculture and Life Sciences	VP for Administration
College of Architecture and Urban Studies	VP for Advancement
Pamplin College of Business	Virginia Tech Foundation
College of Engineering	VP for Finance and Chief Financial Officer
College of Liberal Arts and Human Sciences	VP for Outreach and International Affairs
College of Natural Resources	VP for Research
College of Science	VP for Student Affairs
College of Veterinary Medicine	• Institute for Critical Technology and Applied Science
Carilion School of Medicine	Fralin Life Sciences Institute
• Athletics	Virginia Tech Carilion Research Institute
• Dean of Library	Virginia Tech National Security Institute
VP & Dean for Graduate Education	Virginia Tech Transportation Institute
Office of the President	VP for IT and Chief Information Officer
• VP and Executive Director, National Capital Region	

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Purpose

The IT Council Symposium provides an opportunity to showcase, discuss, and share the work departmental and college IT are doing to improve IT service management, comply with university standards, and apply their knowledge to the exciting projects and operational challenges within their college and/or department.

Submit a Presentation Proposal

Submission Form

- Submit by December 2, 2022
- Default Session = 50 minutes
- ITC Facilitator will reach out to you with specifics
- Extra support for first time presenters on request

Other Resources

- IT Council Website
- IT Council Membership and Representative Listing
- 2021 IT Symposium Website

The IT Symposium – Suggested Tracks and Topics

The topics and tracks below provide suggestions for presenters. Presentations are not limited to the topics below.

Developer – Presentations should be aimed at individuals responsible for designing, setting up, customizing, and/or maintaining in-house or 3rd party systems. Possible topics might be project management, development frameworks, developer tools, etc.

AV & Classroom Technology - Presentations should focus on demonstrating new AV technologies or implementing existing ones into classrooms or meeting spaces. Topics may also include how you are making your spaces hybrid by default for in-person and remote participants instead of an afterthought.

IT Service Management - Presentations should focus on how your group uses different aspects of ServiceNow (Service Catalog, Inventory, Change Management, etc).

Infrastructure - Presentation should focus on how your group manages systems, endpoints, and networking equipment. What tools do you use and why? Best practices/lessons learned.

IT Leadership - Presentations should focus on effective techniques for managing and motivating teams, setting achievable goals, and providing a vision. Security - Presentations should focus on implementing security standards on endpoints, servers and IoT devices. Other topics could include using Splunk, Microsoft Defender for Endpoints, EDR, etc.

IT Risk Assessment - Presentations should focus on how to gather the information needed for the Isroa GRC assessment. What techniques and tools were used to collect inventory and determine risk levels?

Endpoint Management - Presentations should focus on systems that provide patching, inventory tracking, endpoint management, remotely assistance, ticketing, etc. Examples of such systems would include but not be limited to InTune, SCCM, JAMF, BigFix, Kaseya, Landscape, ScriptLogic, Ansible, etc.