IT Transformation
Program Update

November 2023 Zo Qazi









Governance

- 1.1 Define IT Operating Model
- 1.3 Develop IT Enterprise Architecture Functions



- 4.1 Enhance Data Governance capabilities
- 4.3 Rationalize application portfolio across VT



Service Management

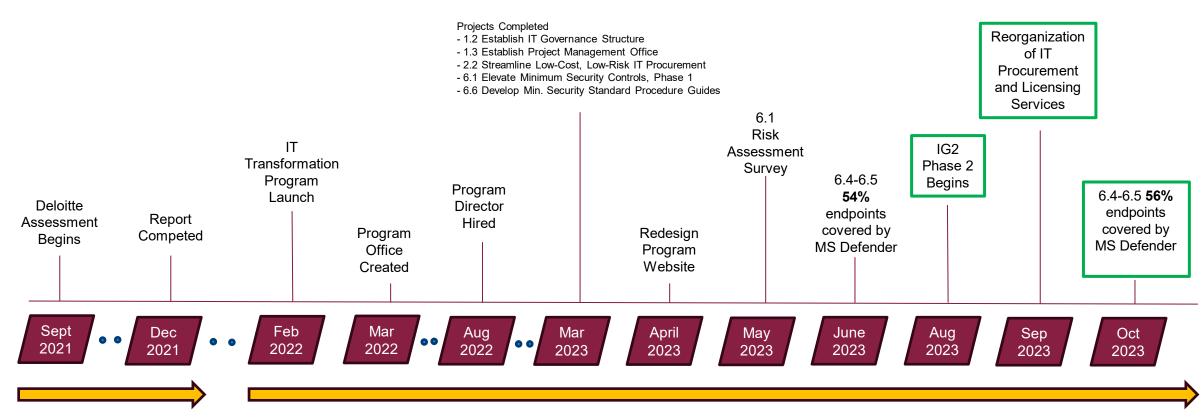
- 5.1 Implement Universitywide CMDB processes and tools
- 5.2 Enhance maturity of core ITSM processes



Cybersecurity

- 6.1 Implement CIS IG2 controls across all platforms - Phase 1 completed
- 6.2 Augment 24x7 monitoring with a Security Operations Center (see appendix for more information)
- 6.3 Mature Identity and Access Management
- 6.4-6.5 Enable endpoint detection and data loss prevention

Timeline of IT Transformation Progress





Assessment

Project work, Outcomes, Value Delivery

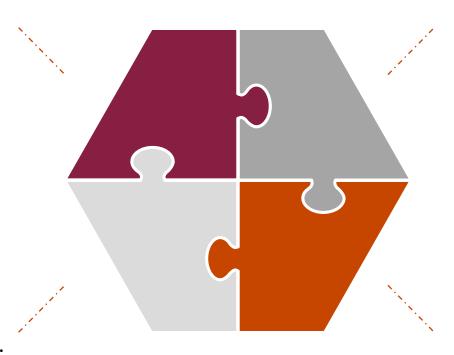
Key Takeaways

Elevate Minimum Security Controls (CIS IG2, 6.1)

Phase 1 is **complete**. Efforts are now focused on continued implementation of new controls and development of action plans to elevate security for centralized resources and inform subsequent plans for distributed resources.

IT Governance (1.2)

Initial implementation is **complete**. Review and refinement of process underway to further align with stakeholder needs.



Streamline and Improve IT Procurement (2.2)

Reorganization of IT procurement and licensing services is **complete**.

Other areas of focus:

Collaboration between DoIT and Distributed IT continues and overall progress on remaining ITT initiatives is steady, as we prepare for the arrival of a new CIO.

