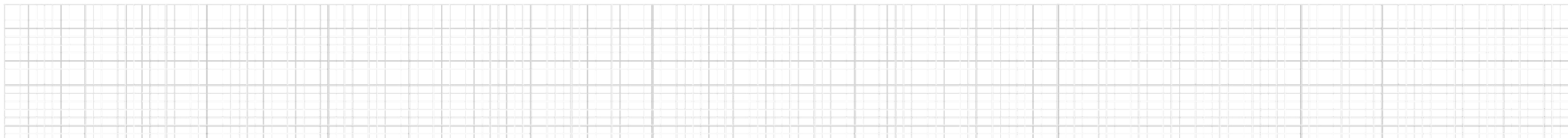# Telecom Business Model

Network Infrastructure & Services

Overview

- On July 1, 2024, in conjunction with the start of FY25, the university will transition from a chargeback to central billing model for essential network and communications services.

- Budgets will also be centralized as part of a resource neutral conversion for the Telecom Auxiliary (NI&S).

- The change is intended to simplify budgeting and billing activities, improve administrative efficiencies, and enhance the Virginia Tech experience.

- NI&S will continue to charge back for cellular, video, data center, life-safety, and premium network and communications services.

Centrally Funded Services

- Standard Ethernet (1G)

- Wireless (users, devices, guests)

- VPN (users)

- Phone (VoIP, Analog)

- Standard & Enhanced Contact Centers

Not a comprehensive list, a complete list of services will be published on the NI&S website.

Chargeback Services

- **Cellular (voice, data)**

- **Video (CATV, IPTV)**

- **Data Center (Ethernet, Load Balancing)**

- **Life-Safety (Blue Light Phones, Security Camera, Message Boards)**

- **Premium Ethernet (10G)**

- **Premium Contact Centers (Licensed Agents & Supervisors)**

* Not a comprehensive list, a complete list of services will be published on the NI&S website.