DEPARTMENTAL COMPUTING SUPPORT SYMPOSIUM (DCSS)
FALL 2020 - VIA ZOOM
OCTOBER 21, 2020 8 – 10:30AM

Introduction and Welcome (Scott Midkiff) - 5 minutes

Email Routing Refactor Outcomes (Justin Hendrix / Steve Cox) - 20 minutes

Securing Zoom Meetings (Quinn Warnick / Dan Yaffe) - 15 minutes

All about Captioning (Mark Nichols / Christa Miller) - 15 minutes

Using ServiceNow to Streamline and Automate your Business Processes
(Anne Sheppard / Kevin Davis) - 20 minutes

Computer Lab of the Future (Dale Pike / Gary Burns / Brian Broniak) - 15 minutes

State of the (Common) Platform (Mike Irwin) - 20 minutes

<u>Announcements</u>

UX Community (Zeynep Ondin) - 5 minutes
Unified Endpoint Management (David Duckett) - 5 minutes
IT Trivia Capture the Flag and Hacker Harvest CTF (Angela Correa)
- 3 minutes

ITSO projects and initiatives; Minimum Security Standards (Randy Marchany)
- 15 minutes